

Wright County AFC Provider Meeting

October 20, 2010



Agenda

Welcome & Introductions

- Statistics

Provider Updates

Marketing/Advertising

Hunting

Client passing

Correction orders

Training needs

CRS/RSS license

Holidays

Medications

Upcoming Events

Communication

Questions



Statistics

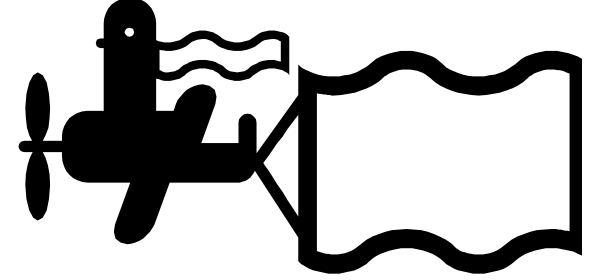
- 62 licensed family homes
- 61 licensed corporate homes
- 5 relative certified homes
- 104 openings – 25%
- AFC website:
 - <http://www.co.wright.mn.us/department/humanservices/adultfoster.asp>



Provider Updates

- Review the list that is circulating to ensure accurate information
- Fill in the empty boxes regarding preferences, openings, respite and accessibility
- Please call licensing **EVERY** time you have a change in residents and/or household membership!

Marketing/Advertising



- Are there guidelines and boundaries for seeking potential residents? Is there an appropriate protocol?
- DO:
 - Spread the word to community groups, hospital and nursing home social workers, churches, etc
 - Make up a brochure that highlights the type of service you provide
 - Talk to guardians and social workers about your home
- DO NOT:
 - Go directly to a VA who is living in another AFC home and offer your home
 - Put current resident identifying information on advertising materials

Hunting

- Should a provider encourage and/or facilitate a resident's hunting trip?
 - Licensing rule says, "Weapons and ammunition must be stored separately in locked areas that are inaccessible to residents and prevent contents from being visible to residents."
 - That being said, talk with the guardian, talk with the licensor, and consider your liability on a case-by-case basis



Client Passing

- What do we do if a client passes away?
Who do we call first?
 - Call Emergency Services (911) or Wright County dispatch if death is expected (763-682-1162)
 - Contact the guardian
 - Contact the social worker
 - Contact the licenser
 - Contact the Ombudsman

Correction Orders

- What are the most common correction orders given?
 - Training hours not complete
 - Annual VA & Reporting Maltreatment
 - Yearly training – 12 or 6 hours
 - Supervision
 - Medication records not complete
 - Resident records not complete
 - Fire drills not conducted quarterly
 - Sanitation
 - Extension cords
 - Exit doors/windows obstructed



Training Needs

- On what topics should providers receive training?
 - VA Act & Maltreatment Reporting
 - CPR/First Aid
 - Signs and symptoms of:
 - Stroke
 - Heart attack
 - Behavior modification techniques
 - Fall prevention
 - Alzheimer's care
 - Nutrition & healthy lifestyles
 - Mental health

VA Training

- Vulnerable Adult Mandated Reporter Training Quiz link has changed:
 - <http://registrations.dhs.state.mn.us>
 - Under Continuing Care – Disability Services, click on On-Line Training and select the VAMR course.
 - You will be directed to the registration page.
- VA training is a mandatory ANNUAL training!
- Written test available on the AFC website under Provider Corner

On-Line Training



- DHS Training Modules:
 - Disability Services Online Learning Modules
 - DHS Website www.dhs.state.mn.us
 - Click on County and Tribal Workers
 - Click on TrainLink
 - Click on Disability Services
 - Scroll down to Online Learning
 - Click on e-learning modules
 - Use your Unique Key to access these modules
 - If you don't have a Unique Key, follow the instructions for requesting one!

CRS/RSS License



- Community Residential Setting License
- Residential Support Services
- Applies to Corporate homes
 - Licensed home is not the primary residence of the license holder
- Integrates service standards and the residential setting under one license
- Will include CAC, CADI, DD & TBI waivers
- Ways to participate in the development of these standards
 - http://www.dhs.state.mn.us/dhs16_152344#
 - Email: RSSQOS@starsvcs.com

Holidays

- With Holidays coming up is it ok to bring a client to your home who have no family?
 - Yes, if the guardian and/or social worker give approval.
- Some clients try to give staff gifts or crafts they made, what is acceptable to keep?
 - Let's discuss!





Medications Taken By Staff

- What medications prescribed to staff would not allow them to work in the group home setting (such as Klonopin for restless leg syndrome, Ativan for anxiety, pain meds for pain, etc.)
 - Caregivers and household members must not abuse prescription drugs or use controlled substances or alcohol to the extent that the use or abuse has or may have a negative effect on the health, rights, or safety of residents.
- Can we ask them to leave because they wouldn't be able to drive or make good choices?
 - If the caregiver has been trained on the Substance Abuse Policy and the license holder determines the caregiver is not following the policy, the caregiver must not have contact with the residents.
- Can we terminate employment legally for them being prescribed these meds? Some staff say they need meds "but don't take them at work".
 - Contact your attorney

Upcoming Events



- Adult Foster Care Provider Meeting
 - January 13, 19, 20, 25, or 27?
 - 10:00am – 12:00pm
 - Send agenda items by email to Nesa.Black@co.wright.mn.us

Communication



- To contact licensing:
 - Email Nesa.Black@co.wright.mn.us (this is the best way!)
 - Call 763-682-7489 and leave a detailed message
- To contact a Wright County resident's social worker:
 - Email FirstName.LastName@co.wright.mn.us
 - Call 763-682-7400 and request the worker by name
 - Press 0 during the voicemail message to speak with the unit Office Support Specialist
 - If it is an urgent matter (i.e. immediate health or safety issue), ask to speak to the supervisor
- Please be patient with the social workers and nurses – caseloads are extremely high, and little to no over-time is being approved; we are doing our best!



Grazie



धन्यवाद



Merci



Köszönettel

QUESTIONS?



Gracias



Bedankt



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Vielen
Dank



Thank You