

# Wright County Human Services

## **Mission Statement:**

Strengthening Community...  
Supporting Health and Well Being...  
Serving Basic Human Needs

## **Core Values:**

Integrity, Compassion, Honesty,  
Accountability, Respect,  
Teamwork

**Help Us Plan.** We are always striving to meet the needs of Wright County residents. Join an advisory committee, write, or visit us at the Human Services Center with your concern, or call 763-682-7411.

**Volunteers** are needed for programs such as Senior Companion, transportation program drivers, 60+ and Healthy Clinic receptionists, and to help during public health emergencies. Call 763-682-7400 and ask for the specific program.

## **Information & Referral**

The Wright County website has information on WCHS programs along with applications and links for many programs. We provide intake and referral to our own programs, as well as other community resources. Support group and daycare provider lists can also be found on the Wright County website at [www.co.wright.mn.us](http://www.co.wright.mn.us).

## **Financial Services**

763-682-7414

### **Child Care Assistance Program**

**(CCAP)** is available to help pay child care costs for low income parents who are working or in a secondary educational program, and meet the eligibility criteria.

**Child Support** determines paternity for children born outside of marriage, including genetic testing. WCHS will establish, modify and enforce orders for child support, medical support (such as insurance/medical costs), and child care reimbursement. Services available to all with a \$25 application fee or no fee for people receiving public assistance.

### **County Crisis Funds and Emergency General Assistance**

**(EGA) Funds** are available to families with children under age 18 and EGA to single or married adults. This must be an emergency that threatens the individual's health or safety.

### **Diversions Work Program**

**(DWP)** is a short-term, work-focused program to help families move immediately to employment rather than go on public assistance. It includes intensive, up-front services to focus on a family's strengths and break down barriers to work.

### **Employment Services**

WCHS cooperates with State agencies to place people on cash assistance in jobs and/or provides training for future employment.

### **General Assistance (GA)**

Financial assistance to single and married adults without children, whose income and assets are within program limits and meet eligibility requirements.

### **Group Residential Housing**

**(GRH)** is available to help pay for room and board costs when living in certain group living arrangements. The recipient cannot be related to the person providing the care, and the home must be registered and licensed by the county. Recipient must meet eligibility guidelines.

### **Medical Assistance (MA)**

Medical assistance services for individuals and families whose income and assets are within program limits. Medical Assistance may assist with nursing home costs.

### **Minnesota Family Investment**

**Program (MFIP)** provides financial assistance, food, medical, and child care assistance for families with dependent children whose income and assets are within program limits. The program requires participation with employment and training services (some exemptions

may apply) and cooperation with Child Support Services.

### **Minnesota Supplemental Aid**

**(MSA)** program provides a cash grant to elderly, blind, or disabled persons whose federal Supplemental Security Income (SSI) or other resources are less than state standards for basic needs and shelter. MSA can also help with a crisis.

### **MNSure**

Apply at [www.mnsure.org](http://www.mnsure.org)

### **SNAP - Supplemental Nutrition Assistance Program**

Eligibility for this no cost food support program is based on income, household size, shelter, and medical expenses, and supplements the family or individual's food budget

### **Welfare Fraud**

If you suspect someone is abusing the public assistance system, contact WCHS or call the Minnesota State Welfare Fraud Hot Line at 1-800-627-9977. Your name will not be used in any part of the investigation.

## **Social Services**

763-682-7400

### **Adoption**

WCHS seeks appropriate adoptive homes for children who are under the guardianship (state wards) of the Commissioner of Human Services. Case management is provided to meet the child's needs and ensure their well-being throughout the matching and adoption finalization process. WCHS completes background studies and home visits as required for step parent and relative adoptions. All other types of adoption home studies are referred to other adoption agencies.

**Adult Protection** services are offered for vulnerable adults to safeguard them from abuse, neglect, or financial exploitation. To report suspected abuse, call WCHS at 763-682-7481 or the Sheriff's Department at 763-682-1162.

**Chemical Dependency** assessors determine the need for chemical dependency treatment for youth or adults. Funding for treatment is available for clients meeting financial eligibility standards. Anyone may request an assessment, but clients not eligible for funding may need to pay on a sliding fee basis.

**Child Protection** has a specialized role in working with children and their families. Legally mandated, child protection responsibilities include responding to reported cases of maltreatment, assessing the damage to children, evaluating the risk of further injury, identifying family problems, initiating a treatment plan to stabilize the family, and preserving the family, whenever possible. To report suspected child abuse or neglect, contact WCHS at 763-682-7449 or the Wright County Sheriff's Department at 763-682-1162, 24 hours a day.

### **Developmentally Disabled**

**Services** are available for individuals and families to assist in locating resources to meet special needs. Services may include: respite care, Family Support Grant, supported community living, employment, early childhood diagnosis, school planning for adolescent transition, and referrals to other community resources and funding.

**Foster Care for Adults** provides personal care and supervision to mentally or physically handicapped and elderly adults. Licensed homes receive support, training, and payment, as they provide care for these individuals.

### **Foster Care for Children**

Child foster care homes are a safe environment for children (ages 0-21), who are not able to remain in their home. Children remain in the foster home, until the time they are reunited with their families, or a more permanent plan is established for the child. Foster providers receive support, training and reimbursement, as they care for children. Wright County is always in need of families who are willing to open their homes to help with this service.

### **Licensed Child Care**

WCHS assists applicants in becoming licensed to provide child care services and provides on-going training and support. To find qualified child care, contact Child Care Aware at 1-866-511-2244 or WCHS.

**Living Skills** is a program for adolescents (aged 16 to 21 years) who will be aging out of an out-of-home placement. The purpose is to learn skills to prepare for a successful transition to adulthood.

### **Medical Assistance Waiver Services and Personal Care**

**Assistance PCA** services are for people to remain in their homes, who would otherwise need institutional care. Individuals are screened to determine service needs, and if financial qualifications are met, consumers are able to direct services to meet their needs in these programs and also with Consumer Directed Community Supports (CDCS). Waivers serve elders, those with brain injuries, children and adults with disabilities, and those with high chronic medical needs.

### **Mental Health Services**

Mental health case managers serve children and adults meeting eligibility standards for services. Case managers create a case plan with consumers and make referrals to appropriate services. Through Central Minnesota Mental Health Center, Wright County provides various Community Support Programs for adult residents of Wright County with a serious mental illness. There are many services and providers available for children and their families. Each plan is individualized to meet the child and family needs.

**Minor Parents** receive support with parenting while completing high school. Income-based financial help may be available for child care services and assist with community resources to meet the needs of the teen parent, child and family.

### **MnCHOICES - Long Term Care Consultation Program**

C: Community Engagement  
H: Health & Well-Being  
O: Own Home  
I: Important Relationships  
C: Control over Resources  
E: Employment & Stable Income  
S: Supports

The MnCHOICES team provides home visits to assess needs and explain services, which may allow a person with disabilities or age-related challenges to remain in their home. There is no cost for the assessment, and funding may be available to help pay for services. A team determines eligibility for long term care services and support that can be accessed through long-term service programs.

### **Parent Support Outreach Program (PSOP)**

PSOP serves families who have at least one child in the home under the age of 10. This is a voluntary, supportive, strength-based, family-driven service for families before the risk of child maltreatment results in an abuse or neglect incident. Eligible families have at least two of the following risk factors to qualify for services: domestic violence; chemical use; poverty; homelessness; unemployment and lack of financial resources; behavioral concerns of child; mental health concerns of child or parent/caregiver; and a history of abuse, neglect, or past child maltreatment reports.

### **Transportation Services**

Volunteer Driver Transportation is available for senior citizens without other means of transportation to medical appointments and pharmacies. Transportation is generally not provided on holidays or weekends. Call at least four business days in advance for ride requests at 763-684-2343.

### **Truancy**

Minnesota law requires all youth to attend school. The three-step Wright County Truancy Program provides early intervention to both students and parents as soon as a youth starts missing school to avoid habitual truancy. Minnesota law defines a habitual truant as a student that has not lawfully withdrawn from school and has missed at least seven days or parts thereof, without a lawful excuse. Visit our website at [www.co.wright.mn.us](http://www.co.wright.mn.us) for more information.



**Public Health**  
Prevent. Promote. Protect.

**Mission Statement: Promoting Health and Safety, Preventing Illness and Protecting Our Communities**

## Public Health

763-682-7468

### Promoting Health in the Community

Prevention programs and speakers are available for many health topics, infectious disease, teen pregnancy prevention and healthy sexual behaviors, tobacco and chemical use, child injury prevention, Sudden Unexpected Infant Death Syndrome and Abusive Health Trauma, and other topics. Call 763-682-8931 for more information.

### Community Events

If you'd like Public Health to participate in a local event, complete the Community Event Request Form on the Public Health page of the county website.

### Emergency Preparedness

Public Health plan for all hazards and is ready to respond to infectious disease outbreaks, bioterrorism, natural disasters, and chemical or nuclear emergencies. The Health Alert Network can notify the public and health care partners about local, state and national emergencies.

Volunteers are needed to perform medical and non-medical tasks during a public health emergency. For more information or to sign up for the Minnesota Volunteer Database, go to [www.mnresponds.org](http://www.mnresponds.org)



**Environmental Services** are provided in partnership with Planning and Zoning, including public health nuisance investigation, education on environmental issues, water and radon testing.

**Family Planning** provides low-cost services to women and men of reproductive age with high insurance deductibles or no health insurance. Call Family Planning at 763-684-8424.

Services include:

- Free pregnancy testing
- Reproductive and sexual health counseling
- Medical exam at a partner clinic
- Full range of contraceptive methods
- Condoms and spermicides
- Screening for sexually transmitted infections
- Education on abstinence and fertility awareness

### 60+ and Healthy Senior Clinics

provide foot care, education, and blood pressure checks for Senior Citizens, age 60+. Eight communities are visited every other month. Locations and times are on the county website: [www.co.wright.mn.us](http://www.co.wright.mn.us) or call 763-682-8931.



### Wellness on Wheels Van

The WOW Van travels the county to provide health services, education and community resources. Services include:

- ◆ Immunizations (all ages)
- ◆ Health screening:
  - \* Blood Pressure
  - \* Lead & Hemoglobin
  - \* Cholesterol
  - \* Diabetes
  - \* Pregnancy Testing
- ◆ Child Safety Seat Checks
- ◆ Dental Fluoride Application
- ◆ Radon & Well Testing Kits
- ◆ Education about:
  - \* Health Concerns
  - \* Healthy Lifestyle
  - \* Child Development

The WOW Van schedule is posted on the Wright County web site.

[www.co.wright.mn.us](http://www.co.wright.mn.us)

For appointments call 763-682-7717

### Family Home Visiting

Public Health Nurses and Case Aides provide home visiting with families across the lifespan. They provide information, support and health screening to:

- \* Promote reproductive health, pre-conception care & healthy pregnancy
- \* Support breastfeeding
- \* Assess child growth and development
- \* Promote bonding and enhance parenting skills
- \* Provide guidance for goal achievement & risk reduction

### Follow Along Program

provides health, growth, and development screening for infants and children through confidential parent-answered questionnaires.

### Community Health

programs screen and coordinate services for income-eligible county residents who are elderly, a child with special needs or have chronic health conditions and are disabled. Public Health Nurses work with consumers to remain as independent as possible.



### Live Wright

The mission of Live Wright is to partner with Wright County citizens to increase physical activity, healthy eating and reduce tobacco use by changing behaviors in the environment where we live, learn and work.

### Child and Teen Checkups

**(C&TC)** is a benefit for those from birth to age 20 who have Medical Assistance or MinnesotaCare Health Insurance. The program provides well child medical visits and preventive dental appointments. Public Health Staff can help families connect with providers. For questions about the program, call 763-682-8921.

## Wright County Human Services

**Monday through Friday**  
8:00 a.m. to 4:30 p.m.

**Toll Free: 1-800-362-3667**  
**TTY: 763-682-7400**

### Long-Term Care/MINChoices

**Intake: 763-684-8435**  
**Public Health Intake: 763-682-7468**  
**Child Protection Intake: 763-682-7449**  
**Child Support/Financial: 763-682-7414**  
**Vulnerable Adult Referrals: 763-682-7481**  
**Social Services General Intake: 763-682-7400**

### Fax Numbers:

**Child Support & Financial Services**  
**763-682-8920**  
**Public Health & Social Services**  
**763-682-7701**


**Four County Crisis Response Team**  
**1-800-635-8088**

[www.co.wright.mn.us](http://www.co.wright.mn.us)

## Non-Discrimination Policy

Wright County Human Services provides equal access to programs and services without regard to race, color, age, gender, handicap, marital status, affectional preferences, criminal record, or national origin.

04/2014

The logo for Wright County of Minnesota, featuring a stylized map of the county in blue and green, surrounded by the text "WRIGHT COUNTY OF MINNESOTA" and the year "1855".  
Wright County Human Services  
1004 Commercial Drive  
Buffalo, MN 55313-1736

# Wright County Human Services



**Administration**  
**Fiscal/Technology**  
**Public Health**  
**Social Services**  
Human Services Center  
1004 Commercial Drive  
Buffalo, MN 55313-1736  
763-682-7400

**Child Support Services**  
**Financial Services**  
Government Center  
10 2nd Street NW, Room 300  
Buffalo, MN 55313-1191  
763-682-7414