

NEED A RIDE? WE'LL GET YOU THERE.

BlueRide from Blue Plus offers you a safe and reliable ride to covered medical, dental, pharmacy and Silver&Fit[®] visits at in-network providers.

ELIGIBILITY

You may be able to get a ride if you do not have access to your own ride and are a member of SecureBlueSM (HMO SNP).

HOW THE PROGRAM WORKS

A BlueRide representative will make sure you're eligible. If you are, you'll get one of these services:

- A public bus pass if you live in a public transit service area
- A scheduled taxi or other ride service if you live outside a public transit service area
- If you have a disability or other special needs, BlueRide will find another type of ride to meet your needs

USING THE PROGRAM

Here are things to keep in mind when using BlueRide:

- For bus passes, call at least 10 business days before your appointment
- BlueRide will honor same-day requests for a ride, whenever possible. For best results, call to schedule your ride at least one day in advance.
- If your appointment changes, call at least 4 hours before your pickup time to change or cancel your ride

- BlueRide is for covered medical, dental and mental health appointments, to pick up prescriptions, and to pick up or repair durable medical equipment (DME). You can also use BlueRide when discharged from a hospital.
- SecureBlue members may also use BlueRide for visits to a Silver&Fit facility up to 12 times per month
- The driver will not be able to drop you off at another location



For continued service, please follow the rules of the BlueRide program, public transit and transportation companies.

To schedule, change or cancel a ride, call:

(651) 662-8648 or toll free
1-866-340-8648 (TTY **711**)

Monday through Friday, 7 a.m. to 5 p.m.

If you call after business hours, a nurse will help you decide if you or your family member has an urgent medical need. If you do, the nurse may schedule a ride to urgent care or the emergency room.

Blue Plus SecureBlue (HMO SNP) member services **(651) 662-6013** or toll free at **1-888-740-6013**
8 a.m. to 8 p.m. Central Time, daily.

TTY users call **711**.

Attention. If you need free help interpreting this document, call the above number.

ملاحظة: إذا أردت مساعدة مجانية لترجمة هذه الوثيقة، اتصل على الرقم أعلاه.

កំណត់សំគាល់ ។ បើអ្នកត្រូវការជំនួយក្នុងការបកប្រែឯកសារនេះដោយឥតគិតថ្លៃ សូមហៅទូរស័ព្ទតាមលេខខាងលើ ។

Pažnja. Ako vam treba besplatna pomoć za tumačenje ovog dokumenta, nazovite gore naveden broj.

Thov ua twb zoo nyeem. Yog hais tias koj xav tau kev pab txhais lus rau tsab ntaub ntauv no pub dawb, ces hu rau tus najnpawb xov tooj saum toj no.

ໂປຣດຊາບ. ຖ້າຫາກ ທ່ານຕ້ອງການການຊ່ວຍເຫຼືອໃນການແປເອກະສານນີ້ຟຣີ, ຈົ່ງໂທໄປທີ່ໝາຍເລກຂ້າງເທິງນີ້.

Hubachiisa. Dokumentiin kun bilisa akka siif hiikamu gargaarsa hoo feete, lakkoobsa gubbatti kenname bibili.

Внимание: если вам нужна бесплатная помощь в устном переводе данного документа, позвоните по указанному выше телефону.

Digniin. Haddii aad u baahantahay caawimaad lacag-la'aan ah ee tarjumaadda qoraalkan, lambarka kore wac.

Atención. Si desea recibir asistencia gratuita para interpretar este documento, llame al número indicado arriba.

Chú ý. Nếu quý vị cần được giúp đỡ dịch tài liệu này miễn phí, xin gọi số bên trên.

LB3-0001 (3-13)

This information is available in other forms to people with disabilities by calling Blue Plus member services at the numbers above, or **711**, or through the Minnesota Relay direct access numbers at **1-800-627-3529** (TTY, voice, ASCII, hearing carryover), or **1-877-627-3848** (speech-to-speech).

American Indians can continue or begin to use tribal and Indian Health Services (IHS) clinics. We will not require prior approval or impose any conditions for you to get services at these clinics. For enrollees age 65 years and older this includes Elderly Waiver (EW) services accessed through the tribe. If a doctor or other provider in a tribal or IHS clinic refers you to a provider in our network, we will not require you to see your health plan primary care provider prior to the referral.

SecureBlueSM (HMO SNP) is a health plan that contracts with both Medicare and the Minnesota Medical Assistance (Medicaid) program to provide benefits of both programs to enrollees. Enrollment in SecureBlue (HMO SNP) depends on contract renewal.

The Silver&Fit program is provided by American Specialty Health Fitness, Inc., a subsidiary of American Specialty Health Incorporated (ASH), an independent company providing personal health and wellness programs. Silver&Fit is a trademark of ASH and used with permission herein.

