

For members of the public requesting to join virtually, click on the link [HERE](#) to request an appointment

*Attendees:*

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| <input checked="" type="checkbox"/> Nibbe, Vickie          | <input type="checkbox"/> Koopmeiners, Katie                          |
| <input type="checkbox"/> Bottiger, Dan                     | <input type="checkbox"/> Nyanyuki, Geoffrey                          |
| <input checked="" type="checkbox"/> Antl, Linda            | <input checked="" type="checkbox"/> Ray-Mader, Jennifer (Vice Chair) |
| <input type="checkbox"/> Dahlman, Tammi                    | <input checked="" type="checkbox"/> Nagel, Eric                      |
| <input checked="" type="checkbox"/> Goodrum Schwartz, Jami | <input type="checkbox"/> Tyler, Jeremy (Chair)                       |
| <input type="checkbox"/> Gurneau, Tracy                    | <input type="checkbox"/> Wenzler, Jennifer                           |
| <input checked="" type="checkbox"/> Husom, Christine       |  |

HHS Staff Attendees: Greg Wise, Stephanie Wiley, Michelle Miller, Sarah Grosshuesch, Christine Partlow, James O'Dell, Kim Johnson

Excused: Geoffrey, Dan Bottiger

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1. Welcome and Introduction
2. Review and Approve [2021-03-24 Minutes](#)
  - a. No quorum; table the approval to the end of the meeting
3. Mental Health Update (Eric Nagel, Diane Erkens)
  - a. Mona Trebesch resigned from the committee
  - b. Introduction of new HHS staff; updates from staff on Social Services programs
  - c. Sgt. Mark Brown from Buffalo Police Department introduced its Therapy canine, Luna – currently on training; may go out on calls when ready
  - d. Central MN Mental Health Center Executive Director Dr. Richard Lee gave update on the Behavioral Crisis Center in Stearns County
  - e. MHAC assessed that more advocacy and clear processes are needed for mental health services. Often, client navigation and access get entangled with rules and timelines, causing delays in critical services; cited an instance when WCCA contacted the MN Adult Reporting Center (MAARC) on a client needing intervention – no feedback received from MAARC – need to know what level can the situation be escalated to; does HHS have influence on State response?
    - i. **ACTION:** Consult with the Assessment Services Team (Richelle Kramer) as first step; Kramer's team to provide information on adult protection and MAARC at the next meeting
4. Public Health Task Force Update (Dr. Jennifer Ray-Mader, Sarah Grosshuesch)
  - a. The County Board approved an architectural firm selected by the Dental Steering Committee
  - b. Tentative opening around the same time with new GC – December 2021
  - c. Ongoing plan to combine the Nurse-Family Partnership (NFP) and Healthy Families America (HFA) programs into one program: Maternal Early Childhood Sustained Home-Visiting (MESCH) program (Sydney, Australia program model) – an evidence-based programs providing support and services to parents and children at risk of adverse health outcomes

- i. Potential Public Health staffing reorganization
      - ii. Training starts in June; starting MESCH with families in July
    - d. Public Health is still operating small clinics for vaccination; demands have significantly dropped – PH will transition back to the Wellness on Wheels schedule soon
      - i. Wright County is at 95 percent vaccination rate for ages 65+ compared to the State at 89 percent
      - ii. Although Wright County faces challenges on low vaccine supply and access, its Public Health Department has administered vaccines at the same volume as provided by local medical providers, combined
- 5. Introduction and Update from Dental Health Coordinator (Greg Wise)
  - a. Greg gave an overview of the dental outreach services funded through the Blue Cross Blue Shields (BCBS) grant to improve oral health in the Wright County area
  - b. Initiatives pursued:
    - i. Develop school partnerships, provide dental services and resources in schools – this limits absence from class for the students and from work for the parents searching for or bringing their kids to the dental provider
    - ii. Promote community education by connecting with organizations such as Central MN Mental Health Center
    - iii. Maintain contact with providers to help accelerate client access, especially clients on Medical Assistance
    - iv. Gather data from emergency departments to address repeat visits to ER for oral health reasons
    - v. Maintain material handouts; planning on publishing a biannual newsletter
- 6. American Rescue/Relief Plan Update (Commissioner Husom)
  - a. Wright County allocation - \$26, 878M; half of the funds received in May 2021, second half next year
  - b. The funds are earmarked for public health emergency response, for improved access to infrastructure, for families, individuals, public and private sectors who were hit the hardest; to address negative economic impacts, including replacement of loss revenue for the public sector. Expenses may include:
    - i. Behavioral health care
    - ii. COVID 19 operation
    - iii. Small business relief
    - iv. Housing and homelessness
    - v. Water and sewer
    - vi. Broadband
    - vii. Health and educational disparities
    - viii. Assistance to industries, employees and families
    - ix. Public Health resources
  - c. Question if the County is considering installing broadband (underground cable) with road or sewer projects for one-time operation
- 7. Open Forum:

- a. Telework Update (Jami Goodrum Schwartz)
    - i. HHS' 48 telework slots is complete; the last batch (17) will deploy before 6/14
  - b. [2020 HHS Annual Report](#) (Jami Goodrum Schwartz)
    - i. Goodrum Schwartz will present at a future meeting
    - ii. Dr. Mader acknowledged and commended Mary Nesseth's service and great work in Wright County. Mary, Family Health Supervisor in Public Health, retires May 28
  - c. Integrated Services Update (Stephanie-Bridgette Wiley, Christina Klaphake)
    - i. Received a total of 297 calls as of 5/1 (launched 3/31)
    - ii. Continues to build network such as providing internal presentation to the team, inviting external partners to expand program knowledge
    - iii. Will roll out a customer service survey soon
  - d. Contact Center Update (James O'Dell)
    - i. Since its launch on 3/31, the new phone system, as of 5/25, reported:
      - 1. 17K total incoming calls with 92 percent being answered; average 5 minutes of handling time
      - 2. The overall service level is 80 percent
  - e. Financial Services Case Banking Update (Kim Johnson)
    - i. Since its launch on 2/1, the adult and family teams report a higher productivity; calls are answered, and cases are processed timely – financial management has not received any client complaints on these areas at current reporting
  - f. [2021 1<sup>st</sup> Quarter Financial Report](#) (Christine Partlow)
    - i. The budget is at 25 percent of the year, with 12 percent revenues and 21 percent expenditure
    - ii. HHS collected \$111K in April for vaccination administrative fees billed to insurance providers
    - iii. HHS currently working on 2022 budget
    - iv. Nibbe asked what the negative (-)56K recoveries pertain to – these are overpayment or debt collections which will be reallocated at the end of the year
8. Next Agenda Items
- a. Vulnerable Adults Presentation
  - b. American Rescue Plan Update
9. Other
- a. Still no quorum at the end of this meeting – bring minutes approval to the next meeting
  - b. Reminder on the consensus to meet in person on July 28

Meeting adjourned at 4:14 p.m.

Minutes submitted by Noami Blomberg, Administrative Specialist